

NOTICE ON FILING A CONSUMER COMPLAINT

According to the article 6. Paragraph 1. item 3. of the Law on Provision of Services in Tourism (OG 130/17) informs consumers that dissatisfaction with the purchased product of service provided can be expressed in a complaint:

- Written on site
- In writing to the following address:
Nautika Veli Rat d.o.o.
Maksimirska cesta 282,
10 000 Zagreb
- Through electronic mail **complaints@marinabaotic.com**

The response to the consumer's written complaint will be given in writing no later than 15 days from receiving day of the objection.