

GENERAL TERMS AND CONDITIONS

Nautika nekretnine d.o.o., Zagreb, Mandlova 1, business unit Seget Vranjica , Ulica hrvatskih žrtava 410, OIB: 11533554278 is a company which provides accommodation service of villas and apartments (hereinafter referred to as: VILLAS BAOTIĆ) within the scope of the registered activity.

CHECK IN AND CHECK OUT

Check-in: 15:00 – 22:00 pm (Earlier or later check-in has to be announced at least three days prior to arrival).

Check-out: 08:00 – 10:00 am (Earlier check-out has to be announced at least one day before departure).

Reservation and check-in on the reception can only be done by person older than 18 years.

Receptions working hours: daily 08:00 am – 10:00 pm (slightly shorter in the low season)

ACCOMMODATION RESERVATION

All inquiries to VILLAS BAOTIĆ will be send to the following e-mail: villas@baotic.hr.

VILLAS BAOTIĆ will send the confirmation of the availability latest on the next working day after receiving the inquiry. After confirming the availability of accommodation, the guest must pay 50% of the total price for the accommodation as a down payment. The rest payment (50% of the total price) must be done 30 days prior arrival. VILLAS BAOTIĆ will issue a booking confirmation.

PAYMENT

Accommodation price is listed in the official VILLAS BAOTIĆ pricelist.

The following credit cards are accepted:

- Diners Club
- MasterCard
- VISA
- Maestro
- Maestro Plus
- Amex

Payment is made in Croatian Kuna (HRK). Prices include 13% VAT. The HRK equivalent is calculated at the HNB middle daily exchange rate on the payday.

TOURIST TAX

Tourist tax is not included in the price and will be charged according to the Tourist tax law, article 16 and article 20 item 7.

tourist tax in HRK per person and night	
for period	
I. 01.04. – 30.09.	II. rest period
10,00	7,00

For the tourist board registration purposes guest is obliged to show his personal document (personal ID or passport).

Deposit in case of damage.

A deposit in case of damage of 500EUR is handed over at the reception upon arrival, and on departure it is returned to the guest if there is no damage.

CANCELLATION POLICY

- 100% refund for cancellation made 30 and more days prior to arrival
- 0% refund for cancellation made within 30 days of arrival

The date of cancellation is considered to be the date when the booking cancellation notice was received.

If guest or agency do not pay the remaining amount of the total accommodation price 30 days before arrival, the reservation will be considered as cancelled.

If guests do not arrive until 24.00 pm on arrival reservation date, the reservation will be considered as cancelled.

DISCOUNT PERIOD (PERIOD 01.06. -30.09)

10% discount for user Loyality Card NCT d.o.o

5% discount for direct booking

10% discount for reservation of 2 weeks and more

DISCOUNT PERIOD (PERIOD 01.10.-31.05)

15% discount for user Loyality Card NCT d.o.o.

15% discount for direct booking

MAINTENANCE AND CLEANING

Guests are responsible for the maintenance and cleanliness of the accommodation during their entire stay. The cleaning service is available daily from 7:30 am – 14:00 pm. Guests are asked to arrange specific times for the cleaning service with the reception.

It is strictly forbidden to throw any waste in the toilets, sinks or any other places that are not meant to be used as waste disposals.

In case of excessive soiling VILLAS BAOTIĆ reserve the right to charge extra costs for the cleaning in the amount of 100,00 EUR.

PARKING

A free parking space is available.

EQUIPMENT

VILLAS BAOTIĆ are equipped with free Wi-Fi, floor heating, VRV system air condition, telephone, smart TV, safe, hairdryer, washing machine, dryer and fully equipped kitchen.

Extra bed for small children up to three years is available free of charge. On request we provide iron and ironing board.

PETS

Pets are allowed with an extra charge of 20,00 EUR per pet per day.

SMOKING IS NOT ALLOWED

Smoking is strictly forbidden. Smoking is only allowed on the balcony.

It is prohibited to serve or allow persons under age 18 to consume alcohol drinks.

In the case of a breach VILLAS BAOTIĆ reserve the right to charge an additional fee of 500,00 EUR.

ADDITIONAL SERVICES

On request, additional services can be arranged for our guests through the reception.

Breakfast services, half board and full board are charged extra (prices are listed in the official price list).

HOUSE RULES

Night sleep is from 23:00 pm to 07:00 am. In this period, it is not allowed to make any noise which disturb other guests. During their stay in the VILLAS BAOTIĆ, guests are obligated to adhere to the house rules.

All accommodation units are under surveillance and secured by an alarm system.

The complaints book can be found on the reception desk.

Pricelist is valid from 1st of April 2019.